

# North Maine Fire Protection District

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23 April 1997

To Whom It May Concern:

I would like to nominate Tim Wirfs of Wirfs Industries for Emergency Vehicle Technician of the year for 1997.

Our initial experience with Tim was for Pierce warranty work in 1985. Our fleet now consists of 2 Pierce Engines and 1 Pierce Quint/Aerial. Until about 3 years ago, we performed a majority of our maintenance in-house; Unfortunately, our lack of awareness of the latest technology created a number of problems. We began having all preventive maintenance done by Wirfs. Tim has been invaluable in correcting our problems. When preventive maintenance is performed, Tim does an extensive inspection of all systems on the vehicle and, if necessary, advises us of the immediate need for repairs or suggests that it be budgeted for.

Tim's extensive knowledge and experience has been very helpful when we contact him for advice. On more than one occasion, Tim has diagnosed a problem on the phone or given us advice on tracking down a problem. He has the unique attitude of explaining how systems work and how to help ourselves with regard to what repairs we can perform. He has made himself available 24 hours a day via pager and has bent over backwards for our department.

I cannot stress enough the respect I have for Tim and cannot think of a more worthy recipient of this prestigious honor.

Sincerely,

Robert Batey, Captain in Charge of Vehicle Maintenance  
North Maine Fire Protection District