

FIRE DEPARTMENT

City of North Chicago

1850 Lewis Avenue, North Chicago, Illinois 60064



To Report Emergency
Phone — 689-3121

RICHARD A. TURNER Fire Chief

578-7757

April 28, 1997

To Whom it may concern:

Tim Wirfs of Wirfs industries has been an overwhelming help with getting our fire apparatus and ambulances whipped back into the condition they are supposed to be in.

A representative of Pierce Manufacturing recommended Tim to us in the late 80's for repairs to our 1986 Pierce Dash. When I met Tim it did not take any time to tell that he was extremely knowledgeable about the engine we had brought to him. His shop was small, but he had ways of fitting extraordinary numbers of vehicles into it's bays.

Our department is small in respects to our ability to more completely maintain and repair our vehicles. His expertise and insight from listening to our needs has produced a maintenance program that is unmatched by anything I have come across, including large city maintenance departments. As the scheduled maintenance intervals come along we have lists comprised of additional repairs and improvements that Tim has continuously met and quite satisfactorily handled. His parts network has enabled him to maintain and repair our '68 American LaFrance, '77 Pierce/LTI/Hendrickson 85' aerial platform, '86 and '91 Pierce Dashes, and recently, he has started a maintenance routine on our '81, '91, '92 and '93 Ford E350 ambulances.

He plain loves working on fire equipment. It shows in his attention to detail, and his concern about getting the job done right and completely. He and his staff see things that only a well trained eye would spot, and they don't disregard or forget those items. There is constant, friendly communication between Tim, the Chief, and myself.

When I deliver a vehicle to be serviced I see multitudes of educational certificates. I strongly believe that the experience, commitment and education that Tim Wirfs possesses is without a doubt an achievement deserving of the recognition of Technician of the Year. We highly recommend and trust Tim Wirfs.

Respectfully,

Richard A. Turner, Fire Chief
City of North Chicago Fire Department

Patrick P. Michael
Firefighter/Paramedic/Maint. Coord.
City of North Chicago Fire Department