

Morris R. Anderson
1605 Walters Ave.
Northbrook, IL, 60062

April 12, 1997

Dear NAEVT,

I understand that Tim Wirfs of Wirfs Industries INC. has been nominated for your technician of the year award. I would like to submit a letter of reference for him. Tim and I have had a business relationship for five years. My name is Morris Anderson, and I am in charge of repairs and maintenance for the Northbrook Fire Department. I am an ASE master tech in auto mechanics and medium/heavy duty trucks. I have been a mechanic for 23 years. My first experience with Tim was with a safety recall to a 1987 Pierce pumper. Right away, I was impressed with his professionalism and the way he treated me. Some other items came up that needed to be repaired, and he was honest, fair, and up front. Since that first experience, we have had two pumpers overhauled, and I believe that his work was outstanding. Also, we have had numerous repairs performed under warranty on our four new Pierce fire apparatus. Each time, I am impressed by his integrity, knowledge, and good business practices. In the past, if I've ever had a question, Tim always took the time to help me find an answer. He has a modern shop and his staff is as helpful and knowledgeable as he is. I believe that he leads by example. Please consider him for this award, I think that he would be an excellent choice.

Sincerely,

Morris R. Anderson



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